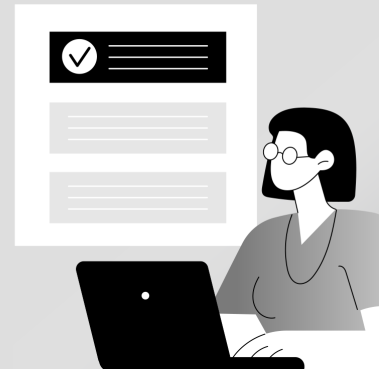




Update regarding participant investments and deferrals



As part of your First Citizens Wealth™ retirement plan moving to the Ascensus recordkeeping platform on November 15, we're making sure your participants and you receive timely information and updates.

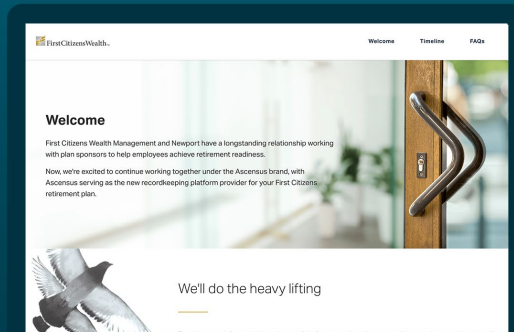
Service agreement update

A transition package with amended service agreement language will be posted to your plan website in the coming weeks. This is a non-signature package; please save it for your records.

Stay informed every step of the way.

Visit your migration website for all the info you need about your upcoming move.

[Go to your site](#)



See the full timeline.



Get answers to frequently asked questions.



View the latest updates and resources.

Please contact your client service manager with any questions.

For plan sponsor use only.

First Citizens Wealth™ products are offered by: First-Citizens Bank & Trust Company, Member FDIC; First Citizens Investor Services, Inc., Member FINRA/SIPC, an SEC-registered broker/dealer and investment adviser; First Citizens Asset Management, Inc., and SVB Wealth LLC, SEC-registered investment advisors.

Ascensus, LLC provides administrative and recordkeeping services. It is not a broker-dealer or an investment advisor and does not provide tax, legal, or accounting services. Ascensus® and the Ascensus logo are registered trademarks of Ascensus, LLC. Copyright © 2024 Ascensus, LLC. All Rights Reserved.

This email was sent to:

This email was sent by: Ascensus
200 Dryden Road, Dresher, PA 19025 United States

1786594-RET (08/2024)