# Vanguard<sup>®</sup> ASCENSUS.

# Your 403(b) plan migration is almost here.

In just a few weeks, your Vanguard 403(b) Services plan will migrate to the Ascensus recordkeeping and administrative services platform—and we're excited to welcome you. You'll continue to enjoy the same service excellence and many of the features you have today and can look forward to future enhancements over time.

#### Here's what you can expect.

Your plan will migrate during the weekend of November 10. There's no action you need to take, but please note the following important dates during which certain access will be restricted for a limited time, known as a "blackout period." As a reminder, we're sharing this information with participants directly:

- Distributions and loan processing (if applicable) will be suspended for participants at market close (generally 4:00 p.m. ET) on Tuesday, November 7, 2023.
- Distribution and loan approval (if applicable) must be received no later than market close (generally 4:00 p.m. ET) on Wednesday, November 8, 2023.
- All transaction activity and account updates will be suspended beginning at market close (generally 4:00 p.m. ET) on Thursday, November 9, 2023. Throughout the blackout period, participants will be able to view their 403(b) account balance as of November 9, 2023, on vanguard.com, but details about their account and transaction requests will be unavailable until the migration is complete.

We expect the blackout period to end and trading activity to resume during the week of November 13, 2023. You will be notified when your plan is accessible again after migration.

To ensure you receive all future updates timely and securely, please work with your client services team to confirm the best email address for us to reach you.

## Visit your plan sponsor migration website for the latest information.

Your migration website continues to be your go-to resource for the most current dates and details. If you haven't done so recently, visit this site to review key dates, find answers to frequently asked questions, and access helpful resources related to your payroll experience and plan reporting.

### We look forward to all that's ahead.

Now, and following migration, you can count on your Vanguard 403(b) client services team to be by your side. Contact your dedicated client service manager directly or call 877-893-5426 Monday through Friday from 8:00 a.m. to 8:00 p.m. ET with any questions you may have.

Thank you for the opportunity to serve your plan.

Go to <u>https://nu5-</u> <u>transition.retsupport.</u> <u>com</u> or scan the QR code below.



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