

From:
To:
Subject: PPT - Good news: Your Vanguard 403(b) Services account is now accessible.
Date: Tuesday, November 7, 2023 2:01:55 PM

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Welcome!

We're pleased to share that your Vanguard 403(b) Services account has successfully moved to the Ascensus recordkeeping platform.

You'll continue to find everything you need to manage your 403(b) account on www.vanguard.com, and you can access your account with your existing username and password.

Once you've logged in:

- **View your balance**, which is now updated as of the previous business day's market close.
- **Confirm your savings rate is accurately reflected** to see your potential monthly retirement income.*
- **Review your beneficiary information**, and update if needed, to protect your retirement assets.
- **Re-establish or opt in to automatic account rebalancing** by going to **Shortcuts > Schedule an Automatic Rebalance**.

Your quarterly statements will have a new look.

Moving forward, your quarterly statements will look slightly different—and you'll still be able to easily see your balances and account activity. If you receive your statement by mail, it will be sent from a different address, beginning with your fourth quarter statement.

We look forward to helping you save.

We're so glad your account is officially on the Ascensus recordkeeping platform. Over time, you'll benefit from robust support, personalized retirement tools, and new ways to save for a better future.

For more information about the move, visit your [participant migration website](#). You

can also call the participant service center at 800-569-4903 Monday through Friday from 8:00 a.m. to 8:00 p.m. ET, or follow the steps below to send a secure message anytime:

1. Log into your Vanguard account.
2. Select your 403(b) account.
3. Choose **Go to my 403(b) plan** for details.
4. From the top menu, choose **Client support**, and select the **Contact us** tab.
5. Choose **Send a secure message**.
6. Select the **Compose** button, enter all the information requested, type your message, and select **Send**.

*If you had a fractional percentage or dollar amount prior to migration and did not actively update to a whole percentage or dollar amount, you'll see your election has been updated for you, as previously shared. If online deferral elections are permitted by your plan, you can change your savings rate at any time on your participant site.

Please do not reply directly to this message, as the email box is not monitored. If you wish to contact us, use the information provided in the above communication or link.

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1412805-PSG (11/2023)