

[View this email as a web page](#)

Important note: Following migration, you may receive emails from both "secure.ascensus.com" and "retsupport.com" email domains.



Welcome



Your Plans Have Successfully Moved

We're pleased to share that your retirement plan successfully migrated to the Ascensus recordkeeping platform. Everything you need to continue managing your plans is now available on the [plan website](#). Log in using your existing username and password.

What you need to know

For key information including your plan ID, website addresses, wire and check deposit instructions, and service contact details, click the **Plan reference sheet** button below.

[Plan reference sheet](#)

Ready to submit your first payroll?

Instructions for submitting payroll and other helpful resources are still available on the [Resources page](#) of your migration website. As a reminder, if you tried to submit payrolls with a date of November 13 or later, you may need to resubmit them now that your plan has moved.

HRIS report: To view your HRIS report capturing all election changes through November 12, 2024, you must download it from your report repository or reporting archive.

Making it easy for participants

Participants with email addresses on file will be notified their plan has migrated and receive this [participant checklist](#) with instructions to log into the employee website, along with important steps to take now that the move is complete. Please share a copy with any participants who do not have an email address on file.

Thank you for the opportunity to serve your plan.

As always, we're here to answer any questions you may have.

Client Service Manager

For plan sponsor use only.

First Citizens Wealth™ products are offered by: First-Citizens Bank & Trust Company, Member FDIC; First Citizens Investor Services, Inc., Member FINRA/SIPC, an SEC-registered broker/dealer and investment adviser; First Citizens Asset Management, Inc., and SVB Wealth LLC, SEC-registered investment advisors.

Ascensus, LLC provides administrative and recordkeeping services. It is not a broker-dealer or an investment advisor and does not provide tax, legal, or accounting services. Ascensus® and the Ascensus logo are registered trademarks of Ascensus, LLC. Copyright © 2024 Ascensus, LLC. All Rights Reserved.

1851512-RET (11/2024)