

Make sure we can reach you.

Stay connected. Stay informed.

As your retirement plan service provider, we need to deliver essential information to you about your plan operations and maintenance. Under our service agreement with you, these types of transactional communications may be emailed to you. To ensure you see all vital communications, please confirm your email settings are not inadvertently blocking receipt.

Take action.

Receiving this email doesn't necessarily mean that you are receiving all essential emails from Ascensus. Please confirm with your IT department or email service provider that the following IP addresses and domains are allowed by your organization's security tools to ensure successful delivery.

Email communications*	IP address: 68.232.207.236 Domain: retsupport-mail.com
eSignatures	IP address: 204.93.207.42 and 107.21.57.45 Domain: sertifi.net
Document notifications	IP address: 147.249.46.97 Domain: smtp.reliusasp.com
Surveys	IP address: 216.34.99.11 through 216.34.99.19

Taking this simple step ensures you will receive key email messages that can help you keep your plan in compliance.

*Emails will include links to websites with additional plan information. If your filtering tools are not allowing access to these legitimate websites, please have your IT department update to allow access to sites and subsites of retsupport-mail.com.

Please note: This communication pertains to emails that are categorized as "transactional" because the content is largely related to facilitating or honoring our agreed-upon business relationship. Transactional emails are different from commercial or promotional emails in which you have the ability to unsubscribe or opt-out of receiving those type of emails.